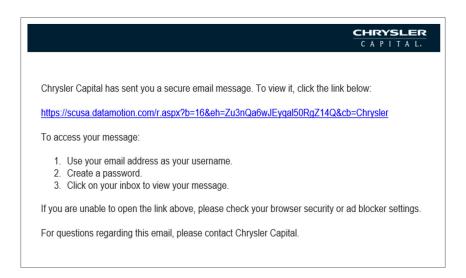




Secure messaging for payoff requests is now available

Chrysler Capital has implemented secure messaging, via DataMotion, to ensure the safe delivery of requested documents containing non-public, personal information (NPPI).

Now, when you call to request a payoff, you will receive a notification email advising the payoff document is ready to be viewed in the DataMotion portal. A link is provided for easy access to the DataMotion login/registration page. For example:



When you open the DataMotion link, you will be prompted to complete your registration by creating a password, if you are not currently registered.

Once you are registered, use your email and the password to access the DataMotion inbox going forward to appreciate:

- » A separate, centralized inbox for all Chrysler Capital and Santander Consumer USA requests, designed for your convenience and customer security
- » A once-daily log in for convenient, real-time updates (timing out for inactivity does not require a new login)

Please note: Internet Explorer (IE) is no longer a secured browser. If you currently use IE, you will need to switch to a secure browser (e.g. Chrome) to be able to view secure attachments. For best results, please ensure your browser is updated to the most recent available software.

Contact your Dealer Relationship Manager with questions regarding this exciting and important update.