

A Dealer Acknowledgment of Refund form is only required in states where Chrysler Capital proactively refunds and when one of the following conditions applies:

- a) GAP, Credit Life and/or Credit Disability refund was applied as a down payment on a new purchase
- b) GAP, Credit Life and/or Credit Disability was refunded to the customer directly by the dealership

If neither of the above circumstances applies, there is no need to complete and submit the form. Chrysler Capital will refund the customer as required by state law and bill you accordingly for the refund issued to the customer.

1. Download the Dealer Acknowledgment of Refund form from Dealertrack, RouteOne or the Chrysler Capital Dealer Website
2. Check the appropriate box to indicate if the refund is for a GAP, Credit Life and/or Credit Disability cancellation
3. If the refund is being applied as down payment on a new purchase, complete section A
 - » Customer's first and last name
 - » Full, 17-digit VIN of the vehicle for which the product was canceled
 - » The amount of the cancellation
 - » The date the refund was applied as down payment (contract date)
 - » Dealership name, name/information of dealership associate completing the Dealer Acknowledgment of Refund form and signature are required
4. If a refund check is being issued to the customer directly from the dealership, complete section B
 - » Customer's first and last name
 - » Full, 17-digit VIN of the vehicle for which the product was canceled
 - » The amount of the cancellation
 - » The date the refund was issued to the customer
 - » Dealership name, name/information of dealership associate completing the Dealer Acknowledgment of Refund form and signature are required

**Fax the completed form to the Chrysler Capital
Dealer Acknowledgment Processing Department at 877-273-0639
within seven days of the cancellation.**

**IF YOU HAVE ANY QUESTIONS OR NEED TO UPDATE CONTACT INFORMATION,
PLEASE CONTACT THE CHRYSLER CAPITAL DEALER ACKNOWLEDGMENT
PROCESSING DEPARTMENT AT 855-763-2448.**