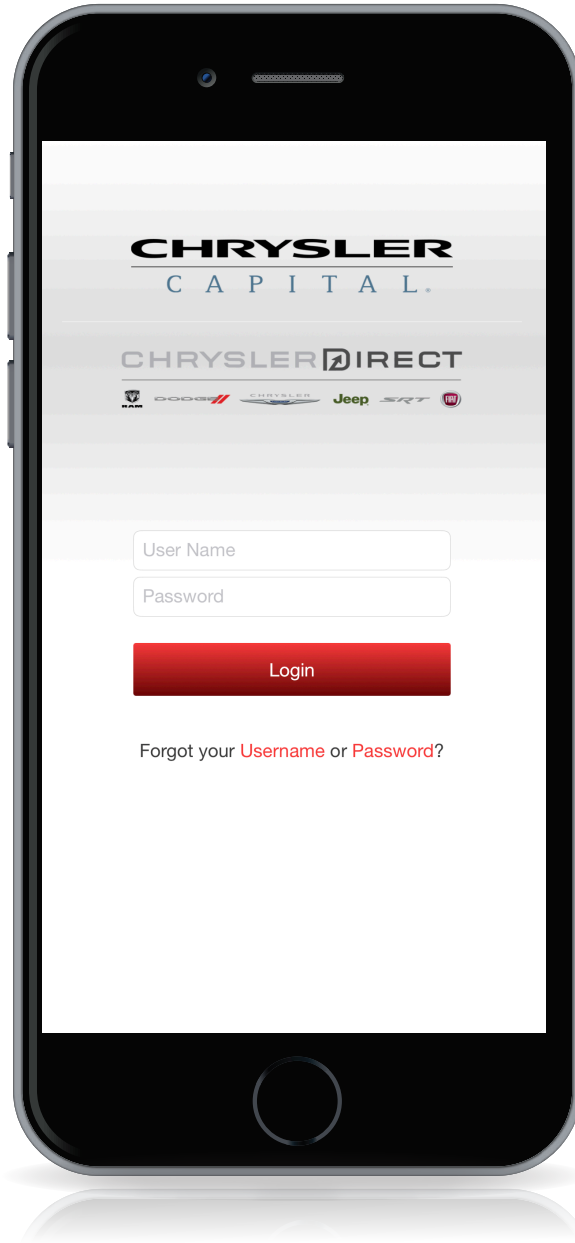


CHRYSLER

C A P I T A L.®

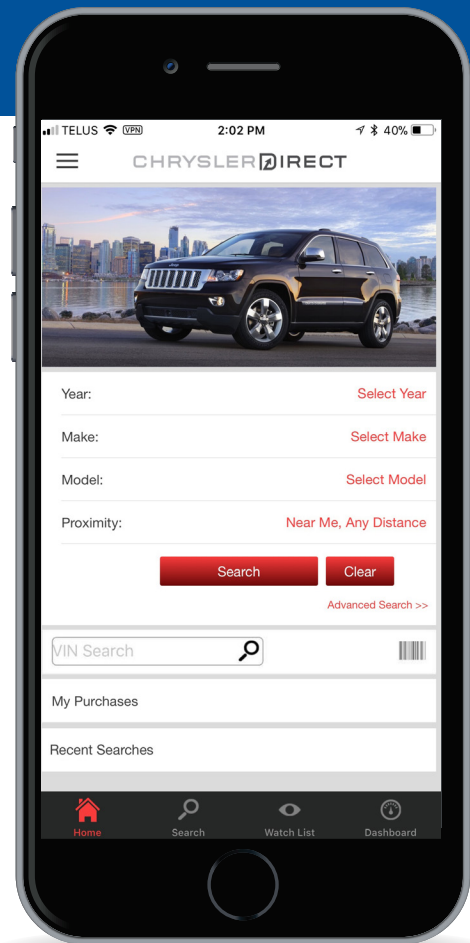


CHRYSLER DIRECT MOBILE APP USER GUIDE

April 2018

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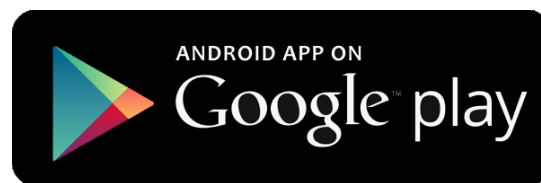
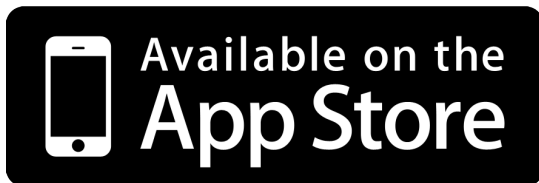
Chrysler Capital makes buying off-lease vehicles fast and easy with our mobile app for Chrysler Direct. Leverage the power and convenience of your smartphone or tablet to make the process simple and efficient. What follows is a step-by-step guide to navigating the mobile app for purchasing off-lease vehicles.

DOWNLOADING THE APP

The Chrysler Direct mobile app is available as a FREE download from the Apple® App Store or Google Play™ store. To download, search for **Chrysler Direct** in either app store.

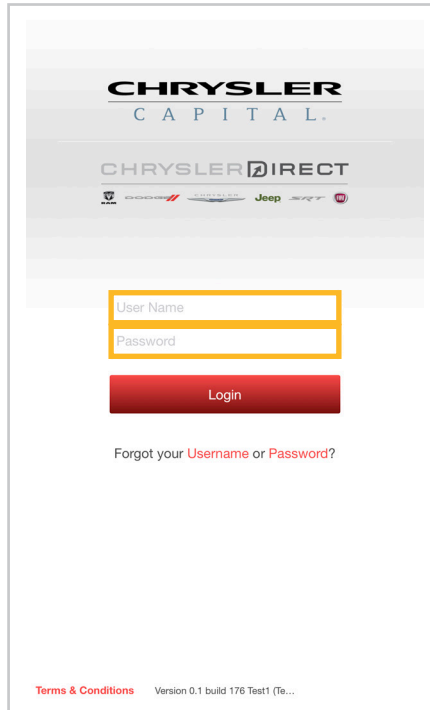
NOTE: The Chrysler Direct mobile app is compatible with Apple mobile devices running iOS 10.0 or newer, and with Android devices running Android 4.1 or newer.

CHRYSLER DIRECT



LOGIN

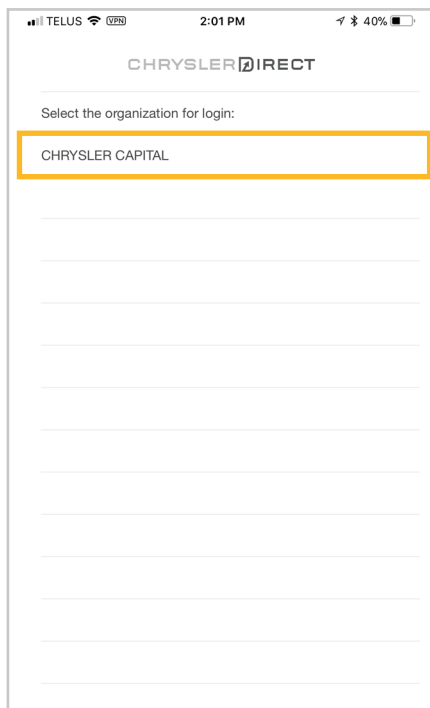
Enter your **User Name** and **Password** for the desktop version of Chrysler Direct and tap the **Login** button. If you've forgotten your password, select the **Forgot your Username or Password** link for instructions.



The screenshot shows the login interface for Chrysler Direct. At the top, the 'CHRYSLER CAPITAL.' logo is displayed. Below it, the 'CHRYSLER DIRECT' logo is shown, accompanied by icons for Dodge, Ram, Jeep, and Chrysler. The login form consists of two input fields: 'User Name' and 'Password', both highlighted with a yellow border. Below these fields is a red 'Login' button. A link for 'Forgot your Username or Password?' is located below the button. At the bottom left, there is a 'Terms & Conditions' link, and at the bottom right, the text 'Version 0.1 build 176 Test1 (Te...)' is visible.

SELECTING YOUR ORGANIZATION

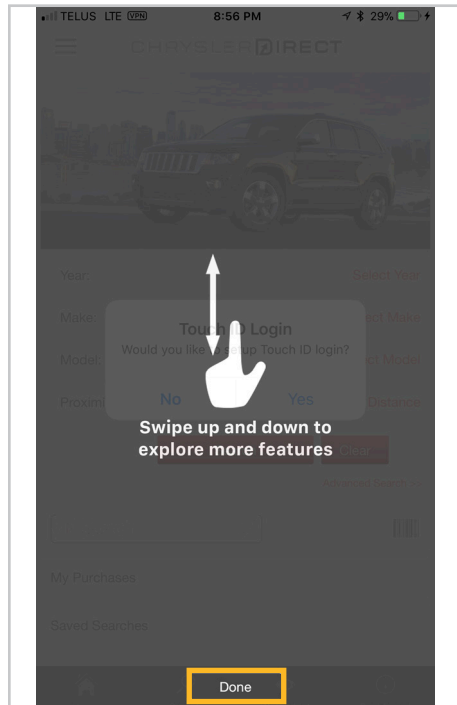
For users associated with multiple dealerships, select the desired dealership from the list on this screen.



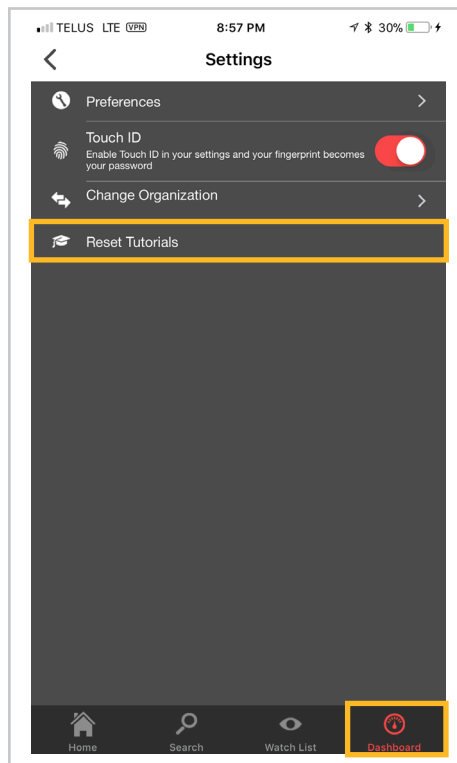
The screenshot shows a mobile device screen displaying the organization selection screen. The status bar at the top shows 'TELUS', signal strength, Wi-Fi, LTE, the time '2:01 PM', and battery level '40%'. The 'CHRYSLER DIRECT' logo is centered at the top. Below the logo, the text 'Select the organization for login:' is displayed. A list of organizations is shown, with 'CHRYSLER CAPITAL' highlighted by a yellow border. The list continues with several empty lines, indicating more options are available.

TUTORIAL

Upon your initial login, a tutorial will display, introducing key features of the app and providing tips for navigation. At any time, press **Done** to proceed directly to the home screen.

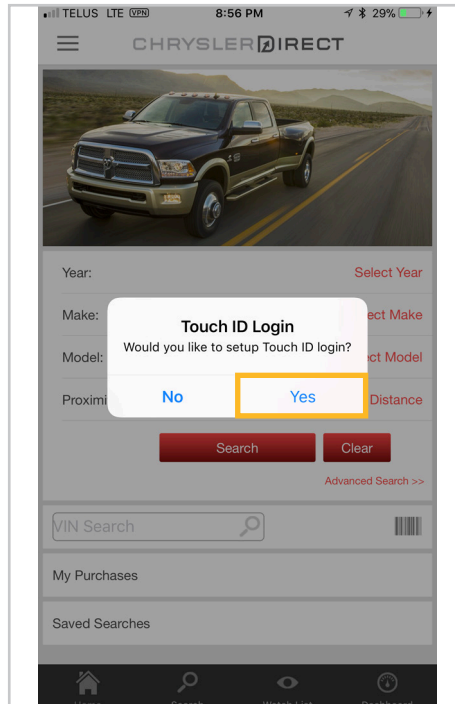


If you would like to view the tutorial again, tap on **Settings** from the Dashboard and select **Reset Tutorials**.

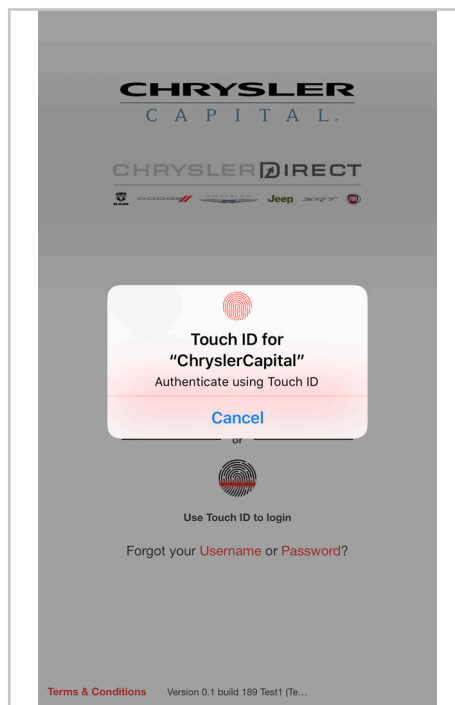


TOUCH ID LOGIN

When you first login, a **Touch ID Login** popup will display. To activate this option, press **Yes**. If you select **No**, you can still activate the feature from your Dashboard, under **Settings**.



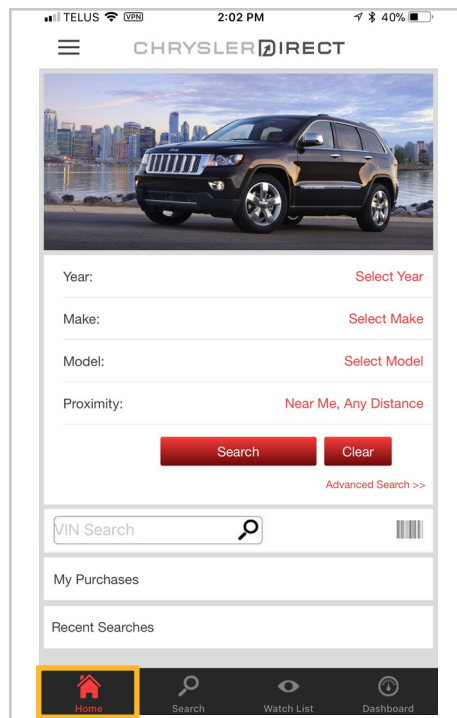
Once activated, the **Authenticate using Touch ID** popup will display.



NAVIGATING THE HOME SCREEN

From the home screen, you can access the following features:

- **VIN Search** – find a vehicle by entering a full or partial VIN, or by using the scan feature
- **Quick Search** – search available off-lease vehicles using **Year, Make, Model** and **Proximity** criteria
- **My Purchases** – review purchases, sale details and confirmation emails
- **Recent Searches** – view previously searched vehicles

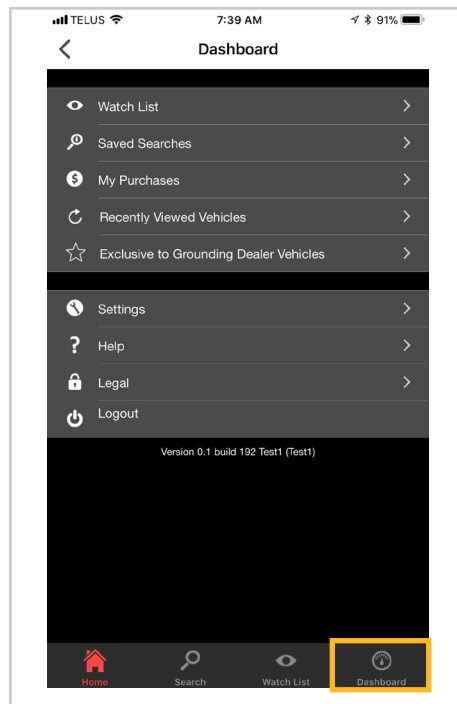


DASHBOARD

Additional features are available by tapping the menu icon (☰) on the top left corner of the home screen or by selecting Dashboard from the quick links at bottom of the screen.

The Dashboard will display, providing access to these features:

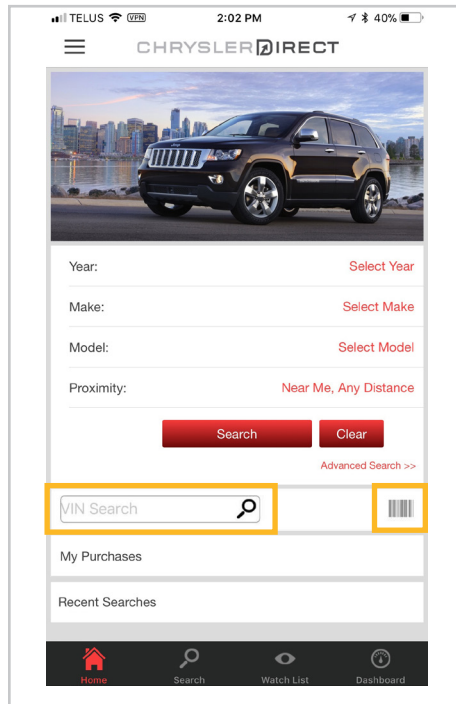
- **Watch List** – view vehicles previously flagged for interest, vehicles you are bidding on and previously purchased or lost vehicles
- **Saved Searches** – review previously created searches
- **My Purchases** – review all purchased vehicles
- **Recently Viewed Vehicles** – review recently viewed vehicles
- **Exclusive to Grounding Dealer Vehicles** – review all vehicles which are currently exclusive to your dealership
- **Settings** – manage your account settings, including your default payment method, default transportation selection, Touch ID Login, organization (dealership) selection and Reset Tutorials option
- **Help** – access assistance for using the Chrysler Direct mobile app
- **Legal** – view legal disclaimers relating to the use of the Chrysler Direct mobile app



SEARCH

VIN Search

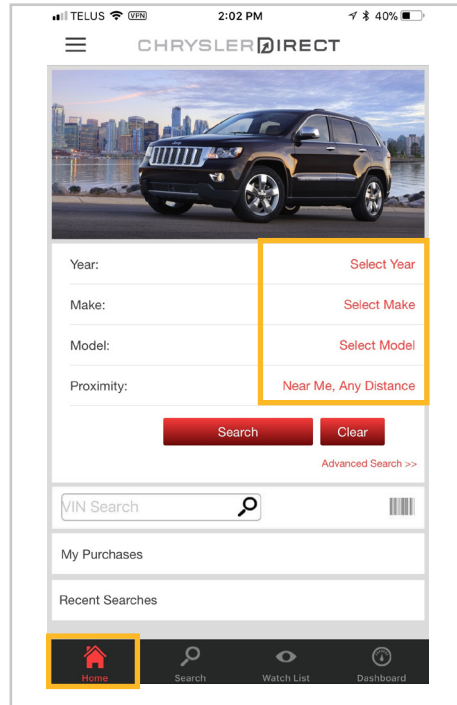
Utilize this option by entering a full or partial VIN in the **VIN Search** field. You can also tap on the barcode icon on the right to take advantage of the VIN scanner tool.



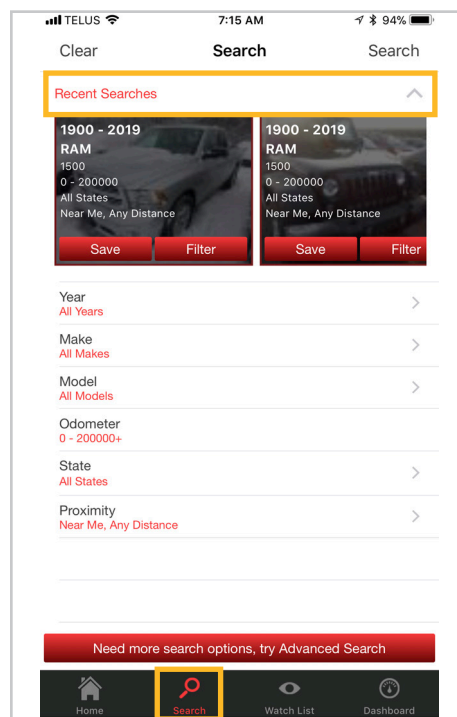
SEARCH

Quick Search

From the home screen, select **Year, Make Model, Odometer, State** and **Proximity** to display vehicles of interest.



Press the **Search** icon at the bottom of the quick link bar, and a similar search criteria screen will appear. On this screen, **Recent Searches** will conveniently display your recently searched vehicles.



SEARCH

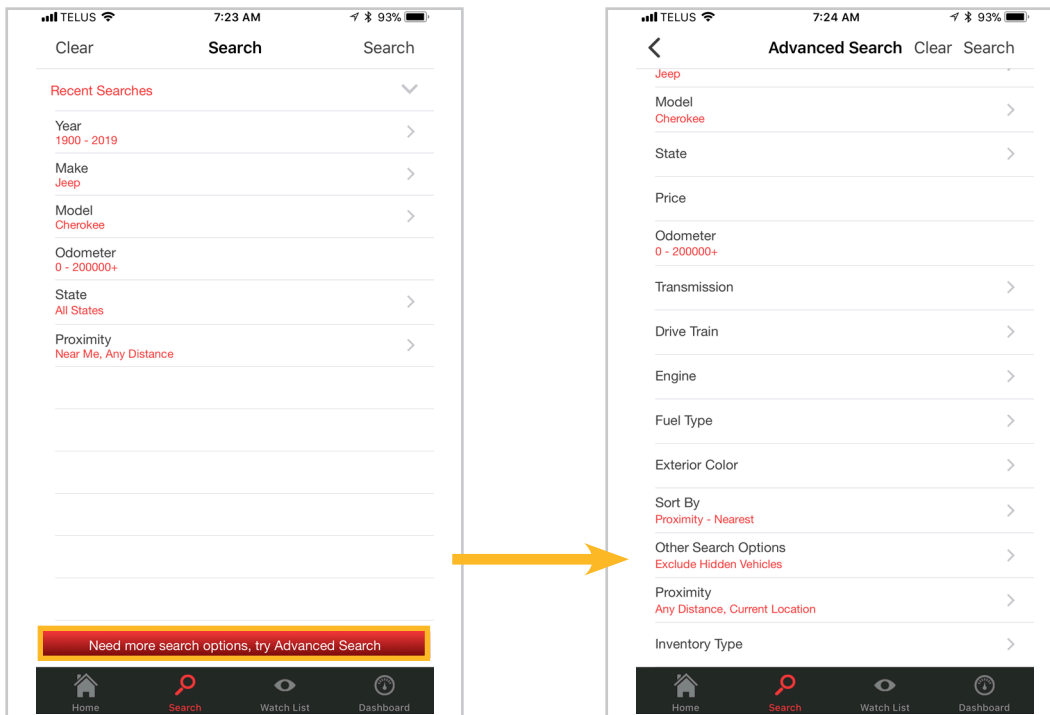
Quick Search

Using the standard search, tap on each applicable selection from the dropdown menu to advance. You can also press **Done** to return to the initial **Search** screen.

Example:



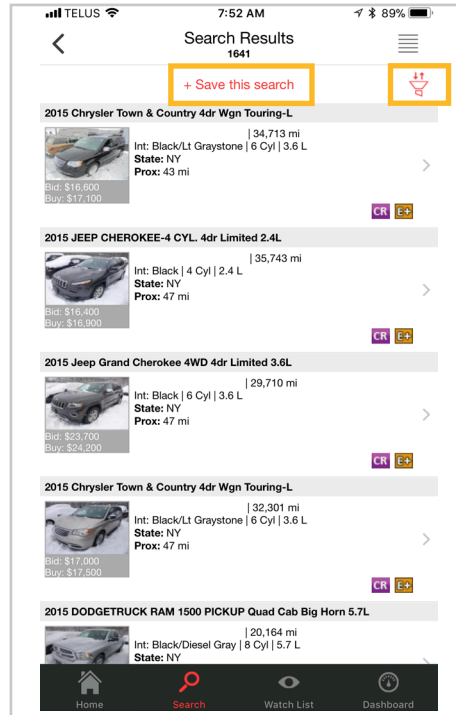
To filter your results further, tap on the **Need more search options, try Advanced Search** bar and press on the additional options to make selections.



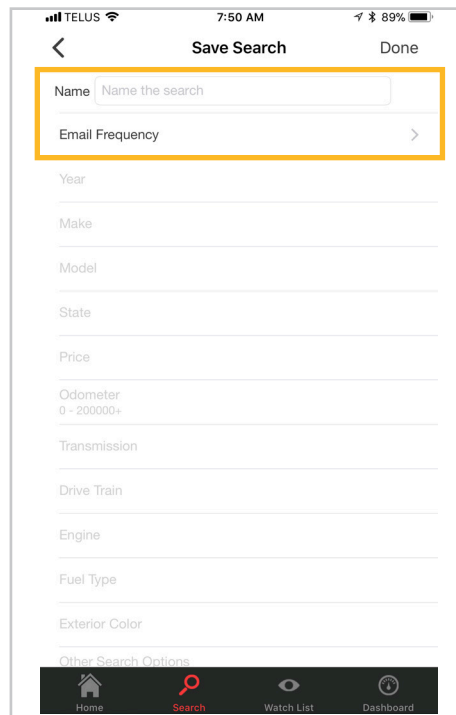
SEARCH RESULTS

Save Search

The **Search Results** screen will display listing all vehicles which meet your **Search** or **Advanced Search** criteria. This screen will give you the option to **Save this search** or **Filter**.



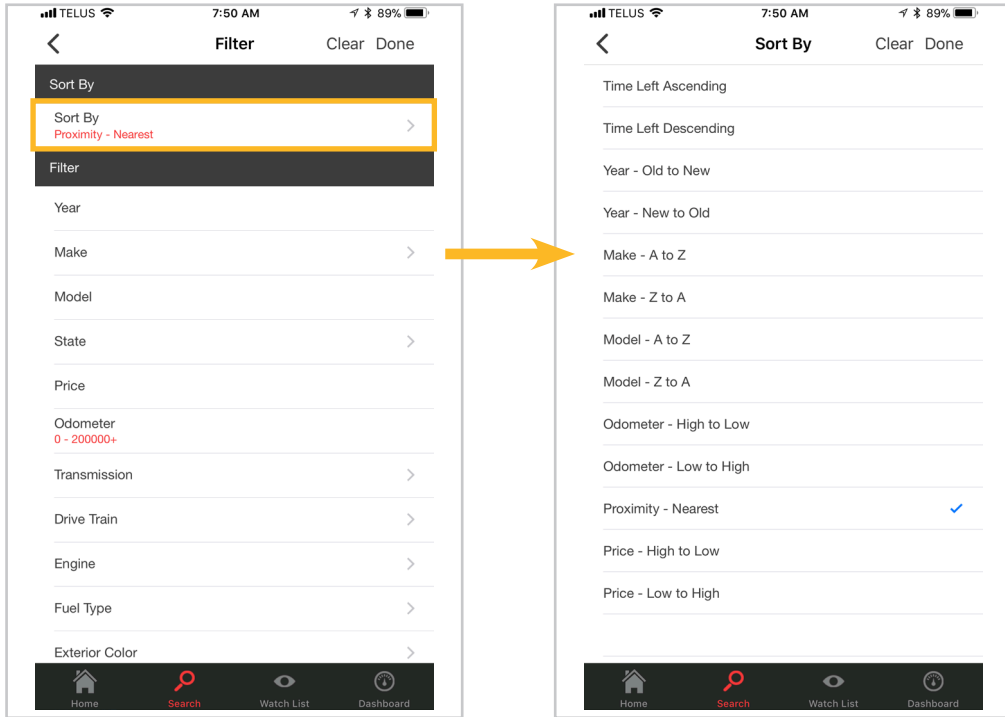
If **Save Search** is selected, a screen will display prompting you to enter a **Name** for the search, and to select the frequency of email alerts when inventory appears on Chrysler Direct that matches your search criteria.



SEARCH RESULTS

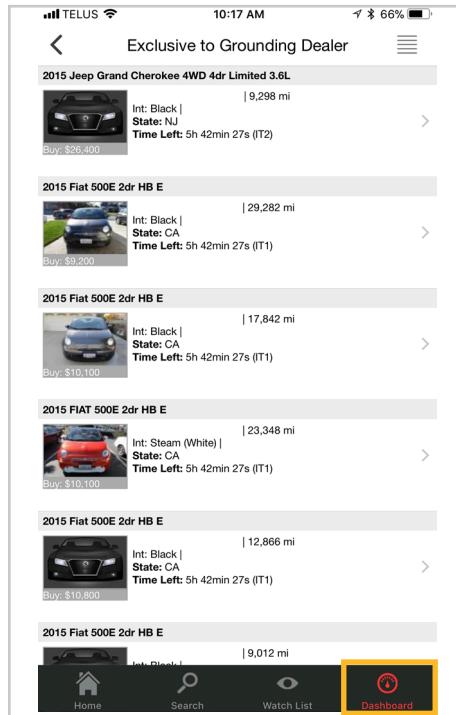
Filter

The **Filter** screen allows you to **Sort By** any criteria you've already selected. Here you can fine tune and further filter your search results.



EXCLUSIVE TO GROUNDING DEALER

From the **Dashboard**, select **Exclusive to Grounding Dealer Vehicles**. Here you can view vehicles grounded at your dealership. Select a vehicle to learn additional details.



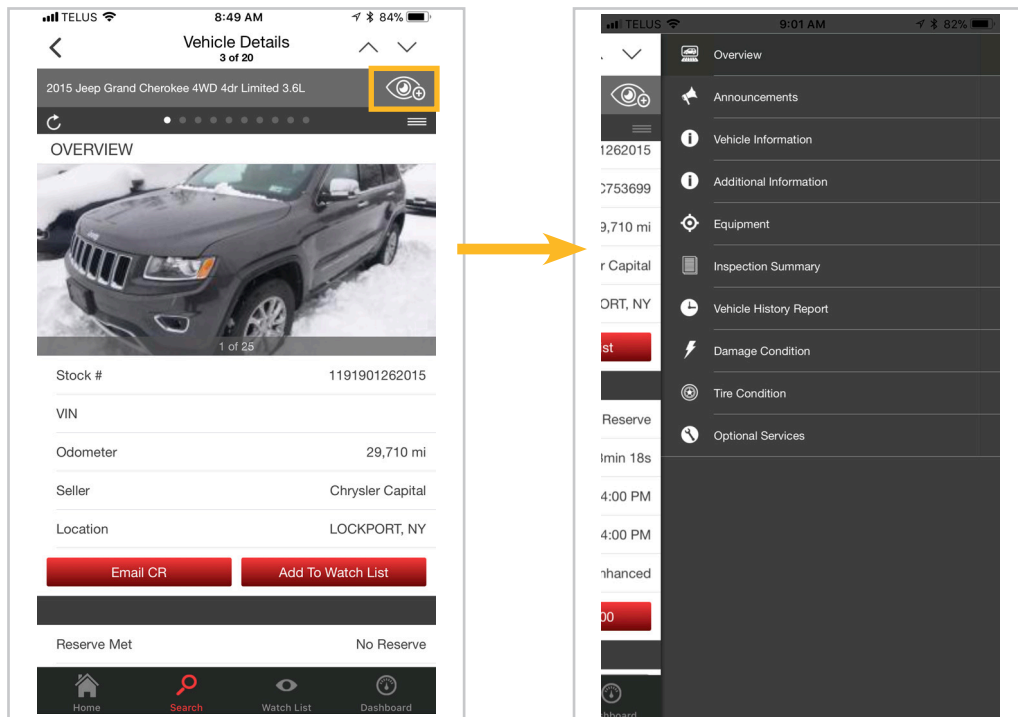
VEHICLE DETAILS

Overview

From the **Search Results** screen, tap on the desired vehicle to learn more. On the **Vehicle Details** screen, press on the eye icon and you'll see a series of tabs linking to information about the vehicle. Select a topic or function as appropriate.

NOTE: rotate your phone to a landscape orientation and the vehicle photos will be larger.

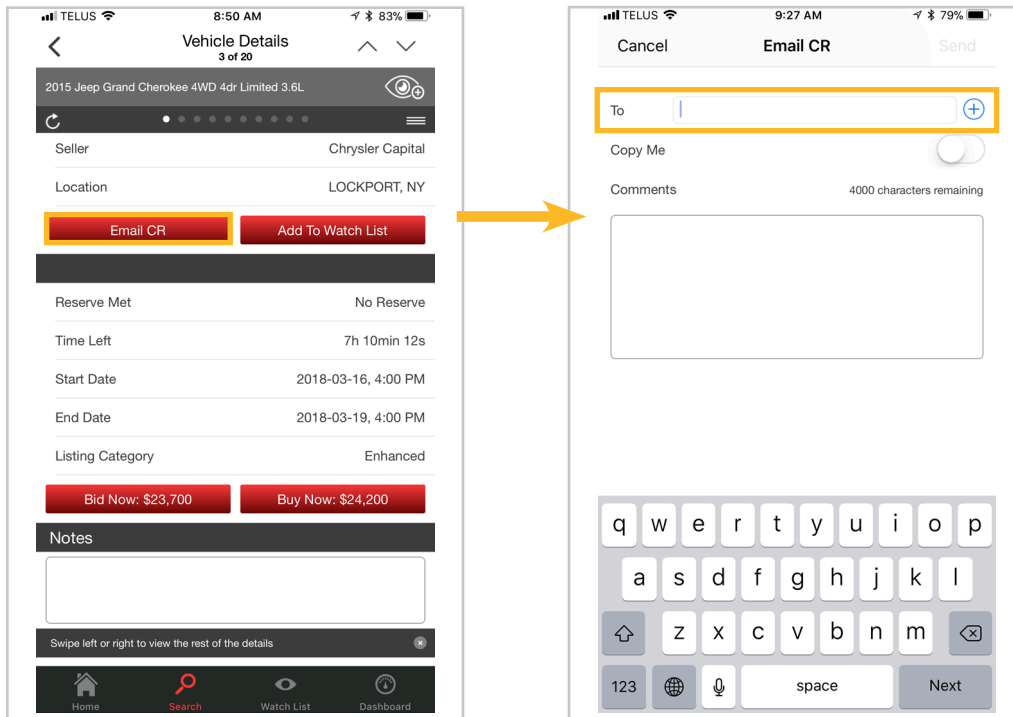
- **Announcements**
- **Vehicle Information**
- **Additional Information**
- **Equipment**
- **Inspection Summary**
- **Vehicle History Report**
- **Damage Condition**
- **Tire Condition**
- **Optional Services**



VEHICLE DETAILS

Email Condition Reports

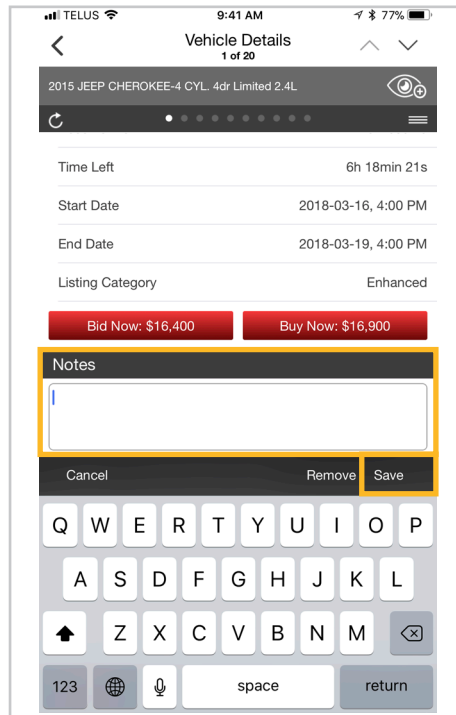
Press **Email CR** to easily send a PDF copy of the condition report directly from the app.



VEHICLE DETAILS

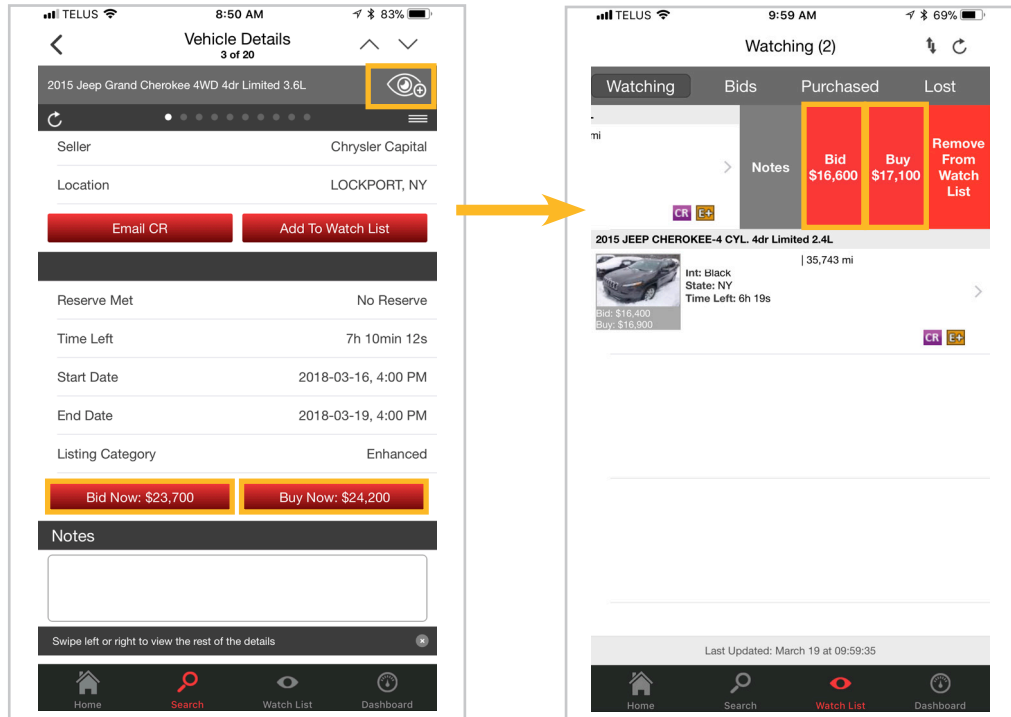
Notes

Similar to the desktop feature, type in helpful notes about the vehicle that you can later reference at your convenience.



BID NOW, BUY NOW Access

Access the Bid Now, Buy Now options by first tapping on the eye icon on the **Vehicle Details** screen. If the vehicle has been added to your Watch List, swipe left to view the Bid Now, Buy Now buttons.

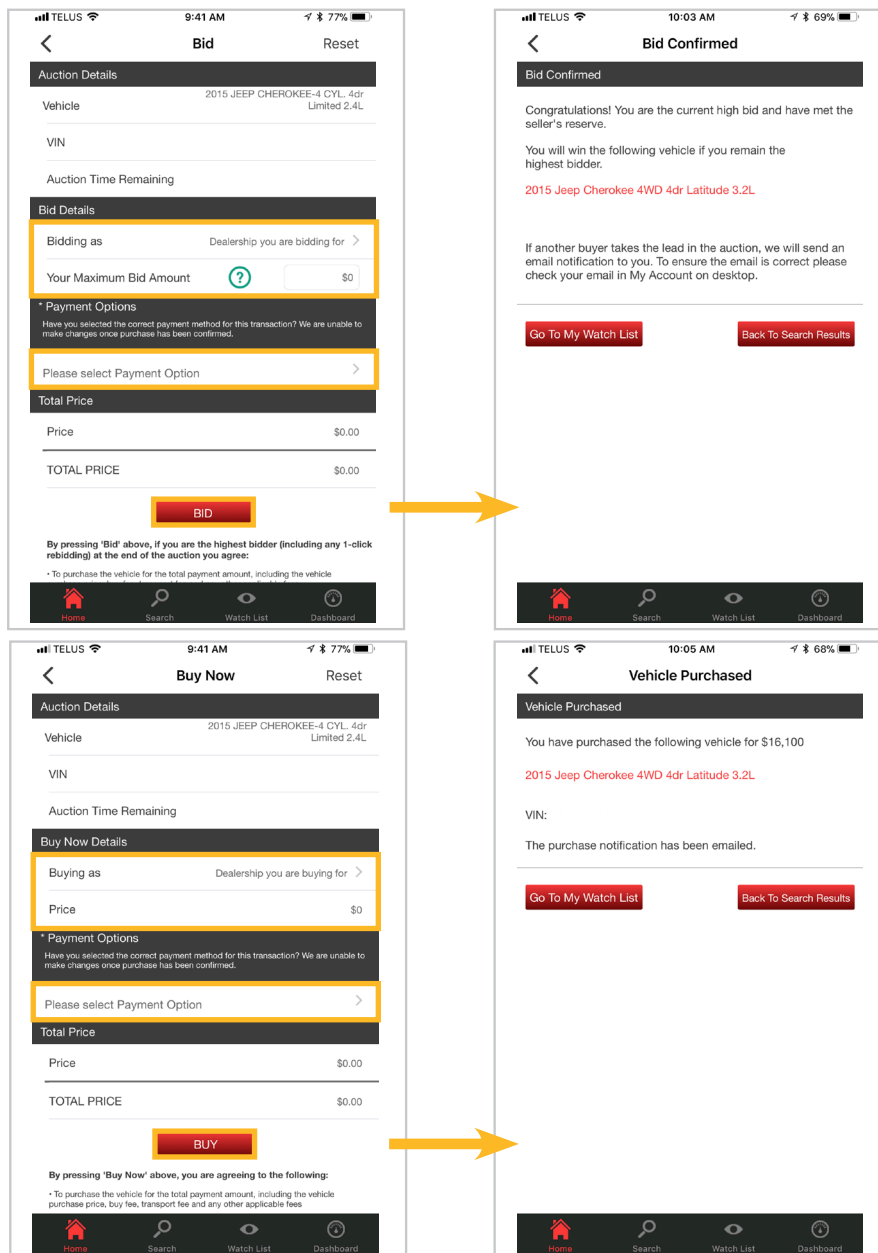


BID NOW, BUY NOW Confirmation

From the **BID** and **BUY** screens user will need to confirm:

- Organization bidding
- Maximum bid amount
- Payment option
- Transport method

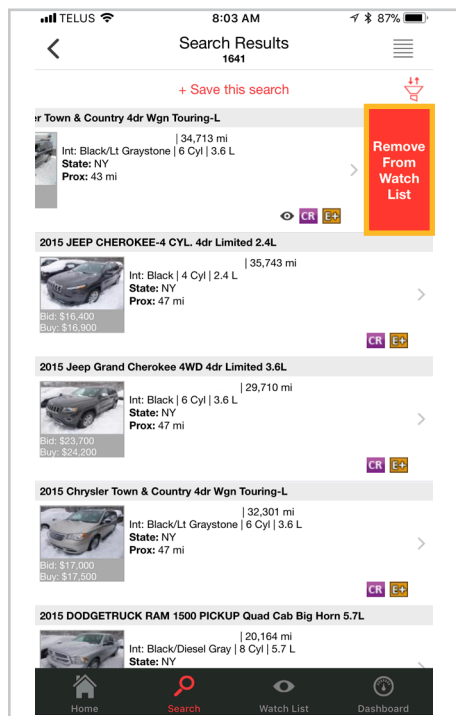
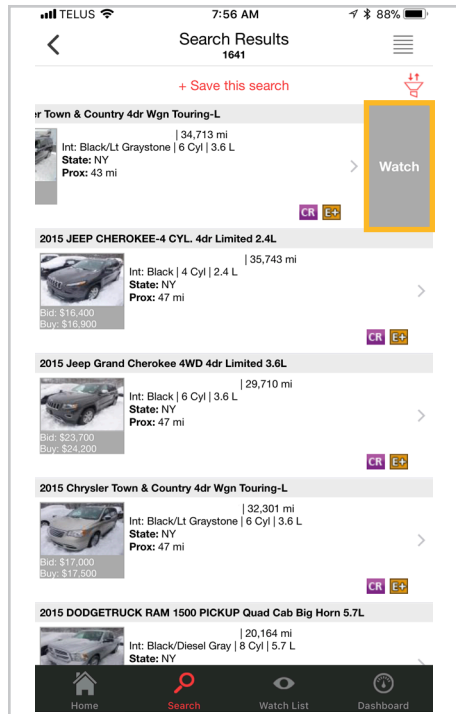
NOTE: the Bid button will be green on the Vehicle Details screen if you're currently the highest bidder.



WATCH LIST

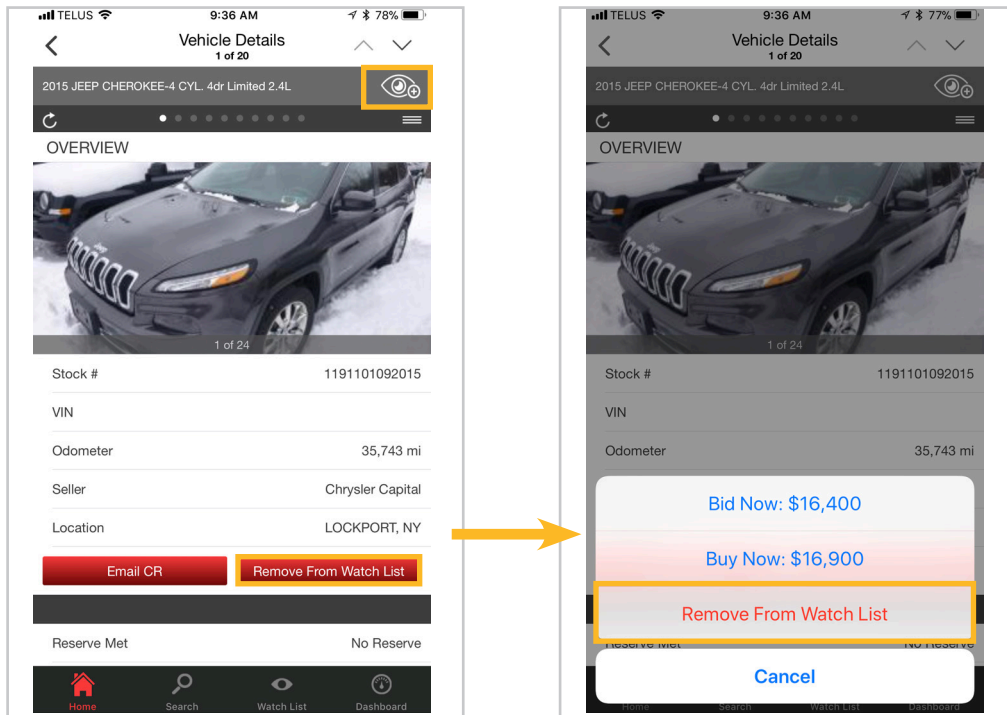
Search Results

To add or remove vehicles from your Watch List, swipe left on the desired vehicle pictured in the **Search Results** screen. Press the gray edit button or red delete button as appropriate.



WATCH LIST Vehicle Details

To remove a vehicle from your Watch List using the **Vehicle Details** screen, tap on the **Remove From Watch List** button.



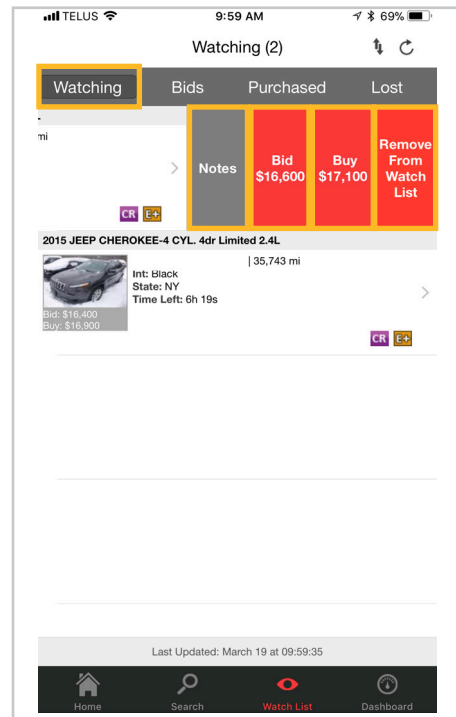
WATCH LIST

Watching, Bids

The Watch List feature helps you easily monitor vehicles of interest. When viewing the Watch List screen you'll see four tabs. For each tab swipe left to see corresponding options.

1. Watching

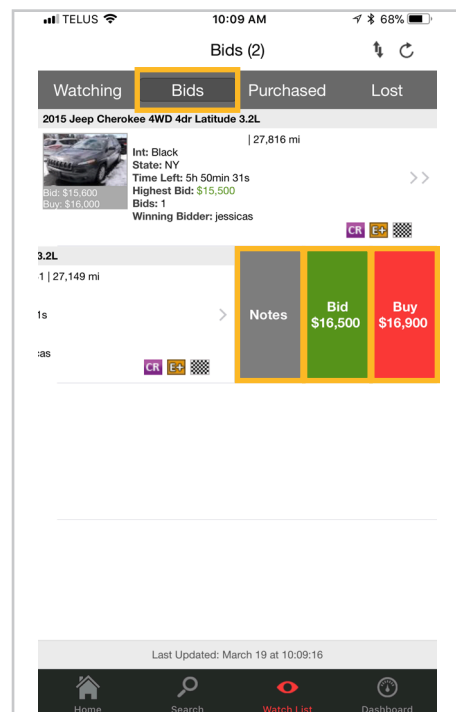
- Notes
- Bid
- Buy
- Remove From Watch List



2. Bids

- Notes
- Bid
- Buy

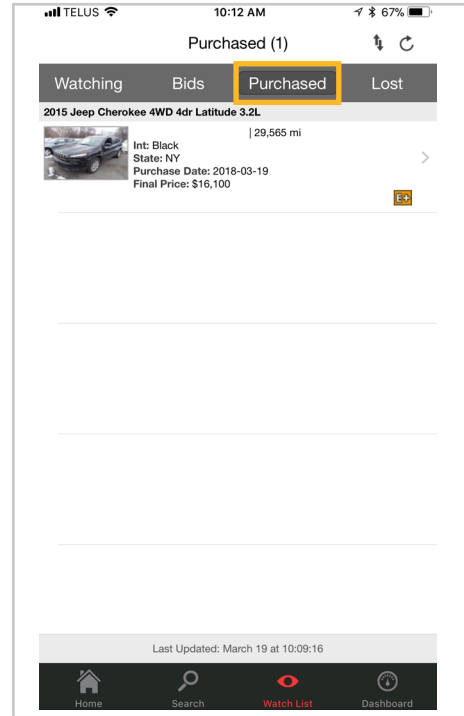
NOTE: the Bid button will be green if you're currently the highest bidder.



WATCH LIST

Purchased, Lost

3. Purchased – this tab lists your purchased vehicles



4. Lost – this tab lists any lost vehicles

