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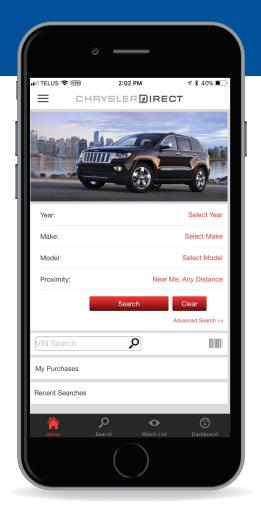
CHRYSLER DIRECT MOBILE APP USER GUIDE

April 2018

CHRYSLER CAPITAL.

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Chrysler Capital makes buying off-lease vehicles fast and easy with our mobile app for Chrysler Direct. Leverage the power and convenience of your smartphone or tablet to make the process simple and efficient. What follows is a step-by-step guide to navigating the mobile app for purchasing off-lease vehicles.

DOWNLOADING THE APP

The Chrysler Direct mobile app is available as a FREE download from the Apple[®] App Store or Google Play[™] store. To download, search for **Chrysler Direct** in either app store.

NOTE: The Chrysler Direct mobile app is compatible with Apple mobile devices running iOS 10.0 or newer, and with Android devices running Android 4.1 or newer.



LOGIN

Enter your **User Name** and **Password** for the desktop version of Chrysler Direct and tap the **Login** button. If you've forgotten your password, select the **Forgot your Username or Password** link for instructions.

CHRYSLER CAPITAL.
User Name Password
Login Forgot your Username or Password?
Terms & Conditions Version 0.1 build 176 Test1 (Te

SELECTING YOUR ORGANIZATION

For users associated with multiple dealerships, select the desired dealership from the list on this screen.

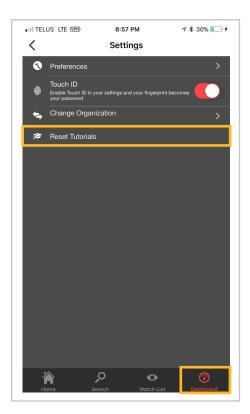
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Select the organizat	ion for login:	
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TUTORIAL

Upon your initial login, a tutorial will display, introducing key features of the app and providing tips for navigation. At any time, press **Done** to proceed directly to the home screen.



If you would like to view the tutorial again, tap on **Settings** from the Dashboard and select **Reset Tutorials.**

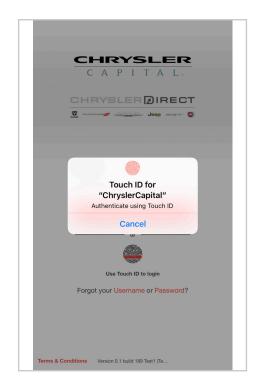


TOUCH ID LOGIN

When you first login, a **Touch ID Login** popup will display. To activate this option, press **Yes**. If you select **No**, you can still activate the feature from your Dashboard, under **Settings**.

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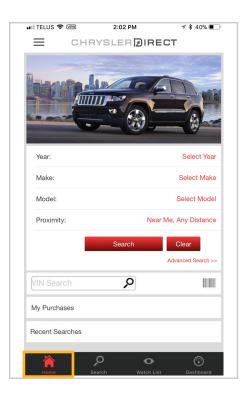
Once activated, the Authenticate using Touch ID popup will display.



NAVIGATING THE HOME SCREEN

From the home screen, you can access the following features:

- VIN Search find a vehicle by entering a full or partial VIN, or by using the scan feature
- Quick Search search available off-lease vehicles using Year, Make, Model and Proximity criteria
- My Purchases review purchases, sale details and confirmation emails
- Recent Searches view previously searched vehicles

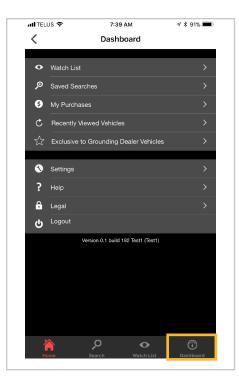


DASHBOARD

Additional features are available by tapping the menu icon (\equiv) on the top left corner of the home screen or by selecting Dashboard from the quick links at bottom of the screen.

The Dashboard will display, providing access to these features:

- Watch List view vehicles previously flagged for interest, vehicles you are bidding on and previously purchased or lost vehicles
- · Saved Searches review previously created searches
- My Purchases review all purchased vehicles
- Recently Viewed Vehicles review recently viewed vehicles
- Exclusive to Grounding Dealer Vehicles review all vehicles which are currently exclusive to your dealership
- **Settings** manage your account settings, including your default payment method, default transportation selection, Touch ID Login, organization (dealership) selection and Reset Tutorials option
- Help access assistance for using the Chrysler Direct mobile app
- Legal view legal disclaimers relating to the use of the Chrysler Direct mobile app



SEARCH VIN Search

Utilize this option by entering a full or partial VIN in the **VIN Search** field. You can also tap on the barcode icon on the right to take advantage of the VIN scanner tool.

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CHF	NYSLER Dir	ECT
Year:		Select Year
Make:		Select Make
Model:		Select Model
Proximity:	Ne	ar Me, Any Distance
	Search	Clear Advanced Search >>
VIN Search	P	
My Purchases		
Recent Searches		
Home S	earch Watch L	ist Dashboard

SEARCH Quick Search

From the home screen, select **Year, Make Model, Odometer, State** and **Proximity** to display vehicles of interest.

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CHR	YSLERDIF	RECT
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	Search	Clear
		Advanced Search >>
VIN Search	Q	
My Purchases		
Recent Searches		
Home Se	p c	▶ ⑦ List Dashboard

Press the **Search** icon at the bottom of the quick link bar, and a similar search criteria screen will appear. On this screen, **Recent Searches** will conveniently display your recently searched vehicles.

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Year All Years		>
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Model All Models		>
Odometer 0 - 200000+		
State All States		>
Proximity Near Me, Any Dista	ance	>
Need more	e search options, try Adv	vanced Search
Ame Kome	Search Watch I	•

SEARCH Quick Search

Using the standard search, tap on each applicable selection from the dropdown menu to advance. You can also press **Done** to return to the initial **Search** screen.

Example:	III TELUS 🗢 VPN	2:05 PM	∜ ≵ 39% ■ ,
	Cancel	Year	Done
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	All Years		
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	2018		
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	2016		
	2015		
	2014		
	2013		
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	2011		
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	2007		

To filter your results further, tap on the **Need more search options, try Advanced Search** bar and press on the additional options to make selections.

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Need more s	earch options, try Adva	anced Search	Inventory Type	e	>
	> •		合	0	٢

SEARCH RESULTS

Save Search

The **Search Results** screen will display listing all vehicles which meet your **Search** or **Advanced Search** criteria. This screen will give you the option to **Save this search** or **Filter**.

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<		Results		
	+ Save t	his search	tt D	
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2015 JEEP CHERC	KEE-4 CYL. 4dr Lin	nited 2.4I		
	nt: Black 4 Cyl 2.4 State: NY Prox: 47 mi	35,743 mi	>	
			CR E+	
2015 Jeep Grand G	Cherokee 4WD 4dr L	imited 3.6L		
20	nt: Black 6 Cyl 3.6 State: NY Prox: 47 mi	29,710 mi L	> CR es	
2015 Chrysler Tow	n & Country 4dr Wg	n Touring-L		
STO DI	nt: Black/Lt Graystor State: NY Prox: 47 mi	32,301 mi ne 6 Cyl 3.6 L	> (r e	
2015 DODGETRUG	K RAM 1500 PICKL	IP Quad Cab Big	Horn 5.7L	
	nt: Black/Diesel Gray State: NY	20,164 mi		
Home	Search	O Watch List	Dashboard	

If **Save Search** is selected, a screen will display prompting you to enter a **Name** for the search, and to select the frequency of email alerts when inventory appears on Chrysler Direct that matches your search criteria.

Name Name the	search	
valle (Name the		
Email Frequency	с.	>
Year		
Make		
Model		
Engine		
Fuel Type		

SEARCH RESULTS Filter

The **Filter** screen allows you to **Sort By** any criteria you've already selected. Here you can fine tune and further filter your search results.

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Sort By		
Sort By Proximity - Nearest		>
Filter		
Year		
Make		>
Model		
State		>
Price		
Odometer 0 - 200000+		
Transmission		>
Drive Train		>
Engine		>
Fuel Type		>
Exterior Color		>
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EXCLUSIVE TO GROUNDING DEALER

From the **Dashboard**, select **Exclusive to Grounding Dealer Vehicles**. Here you can view vehicles grounded at your dealership. Select a vehicle to learn additional details.

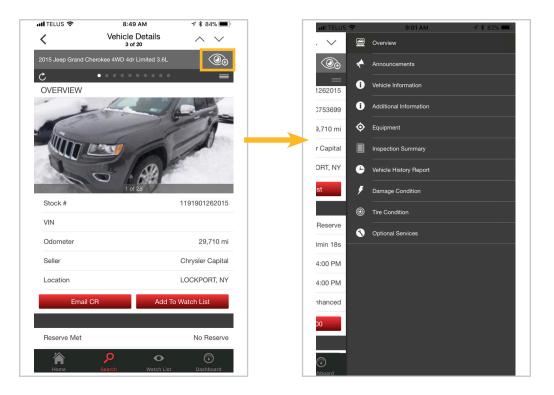
🖬 TELUS 🗢	10:	17 AM	1 🖇 66% 🔳
<	Exclusive to G	rounding Deale	r 🔳
2015 Jeep Gran	d Cherokee 4WD 4dr I	imited 3.6L	
Buy: \$26,400	Int: Black State: NJ Time Left: 5h 42min	9,298 mi 27s (IT2)	>
2015 Fiat 500E	2dr HB E		
	Int: Black State: CA Time Left: 5h 42min	29,282 mi 27s (IT1)	>
Buy: \$9,200			
2015 Flat 500E 2	2dr HB E	17,842 mi	
Buy: \$10,100	Int: Black State: CA Time Left: 5h 42min		>
2015 FIAT 500E	2dr HB E		
Buy: \$10,100	Int: Steam (White) State: CA Time Left: 5h 42min	23,348 mi 27s (IT1)	>
2015 Fiat 500E	2dr HB E		
Buy: \$10.800	Int: Black State: CA Time Left: 5h 42min	12,866 mi 27s (IT1)	>
2015 Fiat 500E	2dr HB E		
		9,012 mi	
Home	Search	O Watch List	Dashboard

VEHICLE DETAILS Overview

From the **Search Results** screen, tap on the desired vehicle to learn more. On the **Vehicle Details** screen, press on the eye icon and you'll see a series of tabs linking to information about the vehicle. Select a topic or function as appropriate.

NOTE: rotate your phone to a landscape orientation and the vehicle photos will be larger.

- Announcements
- Vehicle Information
- Additional Information
- Equipment
- Inspection Summary
- Vehicle History Report
- Damage Condition
- Tire Condition
- Optional Services



VEHICLE DETAILS Email Condition Reports

Press **Email CR** to easily send a PDF copy of the condition report directly from the app.

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Ve	ehicle Details 3 of 20	$\wedge \vee$
eep Grand Cherokee 4	WD 4dr Limited 3.6L	©€
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Seller		Chrysler Capital
ocation		LOCKPORT, NY
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me Left		7h 10min 12s
Start Date	201	8-03-16, 4:00 PM
nd Date	201	8-03-19, 4:00 PM
sting Category		Enhanced
Bid Now: \$23,700	Buy No	ow: \$24,200
otes		
wipe left or right to view the r	est of the details	۲
À P	•	(

VEHICLE DETAILS Notes

Similar to the desktop feature, type in helpful notes about the vehicle that you can later reference at your convenience.

🖬 TELUS 🗢	9:41 AN	4	78	77% 🔳
<	Vehicle De 1 of 20	etails	\wedge	\sim
2015 JEEP CHER	OKEE-4 CYL. 4dr Limit	ed 2.4L		(∂ ⊕
Ċ	• • • • • •	• • • •		=
Time Left			6h 18	min 21s
Start Date		2018	-03-16, 4	4:00 PM
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BID NOW, BUY NOW

Access

Access the Bid Now, Buy Now options by first tapping on the eye icon on the **Vehicle Details** screen. If the vehicle has been added to your Watch List, swipe left to view the Bid Now, Buy Now buttons.

15 Jeep Grand Cherokee 4WD 4dr Limited 3.6L Seller Chrysler Capital Location LOCKPORT, NY Email CR Add To Watch List Reserve Met No Reserve fine Left 7h 10min 12s Start Date 2018-03-16, 4:00 PM End Date 2018-03-19, 4:00 PM Listing Category Enhanced Bid Now: \$23,700 Buy Now: \$24,200	B of 20 D15 Jeep Grand Cherokee 4WD 4dr Limited 3.6L Seller Chrysler Capital Location LOCKPORT, NY Email CR Add To Watch List Reserve Met No Reserve Time Left 7h 10min 12s Start Date 2018-03-16, 4:00 PM End Date 2018-03-19, 4:00 PM Listing Category Enhanced	📶 TELUS 🗢	HI TELUS 🗢 9:59	내 TELUS 중 9:59 AM 카
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wipe left or right to view the rest of the details	wipe left or right to view the rest of the details	Home	Home Search	

BID NOW, BUY NOW

Confirmation

From the **BID** and **BUY** screens user will need to confirm:

- Organization bidding
- · Maximum bid amount
- Payment option
- Transport method

NOTE: the Bid button will be green on the Vehicle Details screen if you're currently the highest bidder.

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Auction Details			Bid Confirmed		
Vehicle	2015 JEEP CH	EROKEE-4 CYL. 4dr Limited 2.4L	Congratulation seller's reserve	s! You are the current high bid a	and have met the
VIN			You will win the	e following vehicle if you remain	the
Auction Time Rem	naining		highest bidder.	rokee 4WD 4dr Latitude 3.2L	
Bid Details					
Bidding as	Dealership you	, are bidding for $>$	If another buye	r takes the lead in the auction,	we will send an
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Home	Search Watch List	Dashboard	Home	Search Watch List	Dashboard
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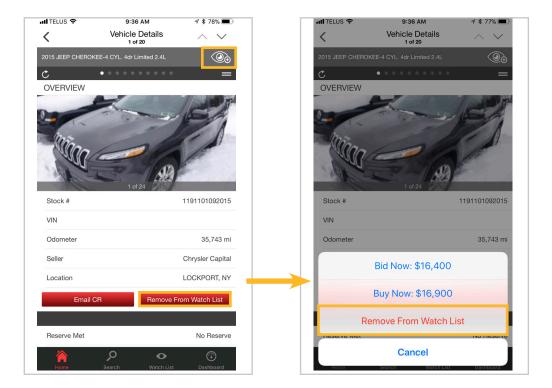
WATCH LIST Search Results

To add or remove vehicles from your Watch List, swipe left on the desired vehicle pictured in the **Search Results** screen. Press the gray edit button or red delete button as appropriate.

🚛 TELUS 🗢	7:56 AM	1 🖇 88% 🔳
<	Search Results 1641	
	+ Save this search	↓ ↑
r Town & Countr	y 4dr Wgn Touring-L	P
Int: Black/Lt	34,713 mi Graystone 6 Cyl 3.6 L	
State: NY Prox: 43 mi		> Watch
	_	
		E+
2015 JEEP CHE	ROKEE-4 CYL. 4dr Limited 2.4L 35,743 mi	
	Int: Black 4 Cyl 2.4 L State: NY	>
Bid: \$16,400	Prox: 47 mi	
Buy: \$16,900		CR E+
2015 Jeep Gran	d Cherokee 4WD 4dr Limited 3.6L	
Contraction of the second	29,710 mi Int: Black 6 Cyl 3.6 L	
SO	State: NY Prox: 47 mi	>
Bid: \$23,700 Buy: \$24,200	1	CR E+
2015 Chrysler Te	own & Country 4dr Wgn Touring-L	
· La B	32,301 mi Int: Black/Lt Graystone 6 Cyl 3.6 L	
- P	State: NY Prox: 47 mi	>
Bid: \$17,000 Buy: \$17,500		
		CR E+
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WATCH LIST Vehicle Details

To remove a vehicle from your Watch List using the **Vehicle Details** screen, tap on the **Remove From Watch List** button.

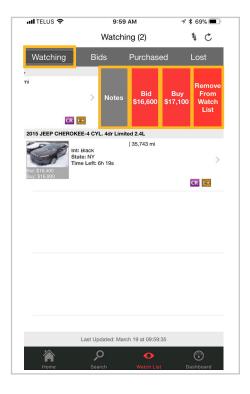


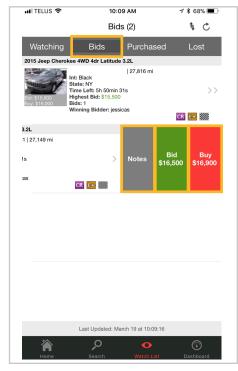
WATCH LIST Watching, Bids

The Watch List feature helps you easily monitor vehicles of interest. When viewing the Watch List screen you'll see four tabs. For each tab swipe left to see corresponding options.

1. Watching

- Notes
- Bid
- Buy
- Remove From Watch List





2. Bids

- Notes
- Bid
- Buy

NOTE: the Bid button will be green if you're currently the highest bidder.

WATCH LIST

Purchased, Lost

3. Purchased – this tab lists your purchased vehicles

4. Lost – this tab lists any lost vehicles

